

UT - Martin Policy: IT0128-M-B - External Business Partners	
Version: 3	Effective Date: 10/12/2022

Help Desk AT&T

Phone: 888- 684-3366
Host ID # STTNUTSMMT01R
GCSC US Customer Number: 866-373-0524 Pin
Code # (78283)

Bob Belvin

Company: Spectrum
Mobile: 931-206-1285
E-mail: Bob.Belvin@charter.com

Kayla Moody

Company: Optus
Bus: 800-628-7491 x7736
E-mail: kayla.moody@optusinc.com

Xing Zhou

Company: Aruba/HP
Job Title: Systems Engineer - Blue Ridge/TN
615-397-0800
xz@hpe.com

Dave Killebrew

Company: BlackBox Network Services
Phone: 901-585-4990
E-mail: dave.killebrew@blackbox.com

Joe Doughty

Company: Dell
Job Title: Inside sales rep
Bus: 512- 513-9203
E-mail: joe_doughty@dell.com

Weakley County Municipal Electric

Company: WCMES
Bus: 731-364-2280

CBORD support

Bus: 844-462-2673

Ellucian

Job Title: Customer portal
Bus: 703-968-9000
Web Page:
<https://ellucian.okta.com/app/UserHome;>

Kelli Hobson

Company: Compview (Extron Classroom
Technology)
Bus: 877-297-2070
E-mail: khobson@compview.com

Charter Mckenzie

Company: Spectrum
Department: Head end
Bus: 731-393-0297

Jonathan Burnos

Company: Canvas
Job Title: Customer Success Manager
Mobile: 816.491.7265
E-mail: jonathan.burnos@instructure.com
Support: 844-348-0034

Stanley

Company: Stanley Security Solutions (Basis lock
system)
Bus: 877-476-4968

Andy Kozlowitz

Company: Layer 3
Job Title: sales
Bus: 731-234-1195
E-mail: akozlowitz@layer3com.com

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Layer 3 Communications

Company: Layer 3 (HPE vendor)
Job Title: technical support
Bus: 770-225-5300
Bus 2: 770-225-7310
E-mail: support@layer3com.com

Cyndee Madden

Company: Frontier
Job Title: Enterprise Account Manager
Bus: 919-808-6296
E-mail: Cyndee.Madden@ftr.com

Mike Metts

Company: Frontier
Job Title: Local contact
Bus: 731-223-9579

Frontier Technical support

Phone: 800-921-8102
Account#: 9311966007
BTN: 731-819-0000

Frontier E911 Changes

e911addressdatabase@ftr.com
Cc: nca.dbmc.requests@ftr.com

Frontier Sales Rep

Karl Whipp
Phone: 865-244-7632
Email: karl.whipp@ftr.com

HP/Aruba Technical support

Company: HP Aruba
Job Title: Tech support
Bus: 1-800 -WIFILAN

Zoom

Nas Syed: nas.syed@zoom.us
Kathy Wallace: kathy.wallace@zoom.us

Steve Sutton

Company: CCS (Epson Projectors and document cameras)
Bus: 865-963-2443
E-mail: ssutton@ccssoutheast.com

Touchnet

Company: Touchnet
Job Title: Customer Care
Bus: 800-869-8329
E-mail: customercare@touchnet.com

United Data Technologies (UDT)

Jimmy Craighead
Senior Account Executive
Mobile: 615-300-3896
Office: 800-882-9919
Fax: 305-882-0436
Email: jcraighead@udtonline.com
Web: www.udtonline.com

PaloAlto Firewall

Company: PaloAlto Networks
Job Title: Tech support
Bus: 866-898-9087

INC (Institutional Network Communications)

John Swanson
Phone: 615-979-3702
Email: jswanson@incgroup.net
Categories: Vendor for cable repairs and wiring

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iRis Networks

iRis NOC: 877-685-0643
Circuit No: 3937.58.0.2GB.UTM.001
IP: 204.29.14.58/29
BGP Peer: 204.29.15.57
iRis ASN: 11758

David Ridenhour
Operations Technician
Email: dridenhour@irisnetworksusa.com
Phone: 731-234-5985
Desk: 615-622-2961

Ian Hutchinson
IT Systems Engineer
iRis Networks
Office: 615-425-2300
Direct: 615-564-2729
Cell: 706-726-2325

Jim Dryden
Sales Engineer – iRis Networks
211 Commerce Street
Nashville TN 37201
jdryden@irisnetworksusa.com
Cell: 615-838-6313
Office: 615-425-2316

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Charter Business NOC

Company: Spectrum (internet and Cable)

E-mail: cbnoc@chartercom.com

Phone: 888-812-2591

Site ID: 210765 (Main)

Account # 8353 40 013 0137266

Phone # associated with the network account is
731 881 7873

Phone # associated with Cable TV is
731 881 7890

Address	Circuit ID
215 Hurt St. - Main Campus connection	86.L4XX.000028..TWCC
315 S Washington St. Ripley, TN 38063	CID 73.L1XX.910760..CHTR
214 Lakeview Rd. Somerville, TN 38068	ELAN 90.L1XX.001457..TWCC
215 Hurt St. Martin, TN 38237 - Remote Connection	ELAN 90.L1XX.001772..TWCC
1269 Tennessee Ave. Selmer, TN 38375	ELAN 73.L1XX.000179..TWCC
975 Tennessee Ave. N Parsons, TN 38363	ELAN 73.L1XX.000110..TWCC
2046 N Parkway, Jackson, TN, 38301	ELAN 73.L1XX.000088..TWCC